



WARRANTY POLICY

GENERAL ARRANGEMENT



All products come with a limited warranty that covers manufacture defects as well as defects related to normal use of the equipment. Warranty is immediately revoked if the product is damaged by water, a fall to the ground or any other physical damage. In addition, if the defect is a result of abusive, inappropriate or illegal use of the equipment, warranty is of non-effect.



All computers are covered by a 2 year warranty. These products have been tested and refurbished prior to being sold. The warranty covers labor and parts over normal use only. Batteries and power supplies are not covered by the 2 years warranty. Tablets are only covered by a 1 year warranty.



All screens, mouses, keyboards, power supplies and diverse accessories are covered by a 90 days warranty. Broken products will be repaired or replaced by an identical or similar product.



Computer batteries are covered by a 30 days warranty. We assure that our batteries can recharge up to 100% and can hold minimum 45 minutes when unplugged. We will replace any battery that doesn't meet these standards free of charge.